Yageo TMSS UK Ltd - GENERAL TERMS AND CONDITIONS OF SALE March 2024

1. PURPOSE-SCOPE

- These Terms and Conditions shall apply to any and all sale of Products and Projects ordered from TMSS by any Customer. 1.1
- These Terms and Conditions supersede any previous version of the general terms and conditions of sale distributed by 1.2 TMSS. These Terms and Conditions may be amended at any time and without notice by TMSS unless the Parties agreed in writing upon a particular notice period. Any order confirmed by TMSS prior to the effective date of these Terms and Conditions shall be governed by the terms and conditions applicable at the time of such confirmation.
- Unless otherwise expressly agreed in writing, all Products and Projects are supplied on the following terms and conditions 1.3 which shall include:
 - The proposal or quote ("Quotation") provided by TMSS; (a)
 - These Terms and Conditions: (b)
 - Each Order submitted by the Customer and accepted by TMSS. (c)
- For the purposes of these terms a reference to "Agreement" shall mean the above documents in Articles 1.3(a) to (c). 1.4
- If there is any conflict or inconsistency between the above documents, the documents will rank in order of precedence with 1.5 the order in which they are listed in Article 1.3 above.
- the order in which they are listed in Article 1.3 above. Each Order issued by the Customer and accepted by TMSS will be accepted on the basis of these Terms and Conditions, to the exclusion of all other terms including any terms and conditions referenced or set forth on the face or reverse side of any Order or other document presented by the Customer. Any acknowledgement or other form of acceptance by TMSS of the Customer's Order containing other terms and conditions shall not have any effect in modifying these Terms and Conditions, unless explicitly accepted by TMSS in writing. These Terms and Conditions form the basis of the commercial negotiations. No amendment to the Agreement is valid or binding unless made in writing and signed by both Parties' authorised representatives. 1.6
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2. DEFINITIONS

For the purposes of these Terms and Conditions, the following capitalised terms and expressions shall have the meanings 2.1 set out below, whether used in the singular or in the plural: Acceptance Tests means acceptance testing based on agreed objective criteria between the Parties, or factory acceptance

testing based on TMSS standard procedure.

Affiliate means any company or entity in which a Party or its parent company or companies now or later owns or controls, directly or indirectly, 50% or more of the voting stock or otherwise controls or is under common control with such company or entity; and "control" as used in this Agreement shall mean the power or authority to, through ownership or voting

or entity; and "control" as used in this Agreement shall mean the power or authority to, through ownership or voting securities, by contract or otherwise, direct the management and policies of the company or entity. **Anti-Corruption Law** means any applicable laws or regulations that prevent or prohibit acts of conferring of any kind of monetary and non-monetary gift, payment, gratification or other benefit on any person with the intention to bribe, corrupt, secure benefit or solicit favours from that person, including but not limited to: (i) the French "Sapin II" Law 2016; (ii) the Foreign Corrupt Practices Act 1977; (iii) the United Kingdom Bribery Act 2010; (iv) any legislation implementing the OECD Convention on Combating Bribery of Foreign Public Officials in International Business Transactions or the UN Convention Against Corruption, and in addition the relevant anti-corruption laws of the Country. **Applicable Data Privacy Law** means (a) the General Data Protection Regulation (EU) 2016/679 as it forms part of the law of the United Kingdom and the Data Protection Act 2018 as amended by the Data

of the United Kingdom or of any part of the United Kingdom and the Data Protection Act 2018 as amended by the Data Protection, Privacy and Electronic Communications (Amendments etc.) (EU Exit) Regulations 2019 **Background IP** means the Intellectual Property Rights owned by a Party which are in existence at the date of this Agreement or have come into existence after the date of the Agreement otherwise than in connection with this Agreement.

Code of Conduct means the code of conduct adopted TMSS, or applicable to TMSS as the case may be, and

Confidential Information means by TMSS or its Affiliates. **Confidential Information** means any information or data disclosed by the Discloser to the Recipient pursuant to this Agreement, either in writing, electronically, orally or visually, subject to the conditions set forth hereafter, and including without limitation any written or printed documents, samples, models, information, plans, designs, concepts, protocol, and certain other information which may include, but is not limited to, techniques, methods, processes, procedures, "know-how", trade secrets, materials, prototypes, samples, tangible things, technical, financial or business information, terms and conditions of any pending or existing agreements between the Parties or any means of disclosing such Confidential Information that the Discloser may elect to use for the duration of this Agreement. Confidential Information so received by the Recipient from an Affiliate of the Discloser shall be considered as Confidential Information and be subject to the

the Recipient from an Affiliate of the Discloser shall be considered as Confidential Information and be subject to the confidentiality obligations of this Agreement. **Country** means United Kingdom. **Customer** means the Party who has purchased Products and Projects from TMSS under the Agreement, and to whom TMSS will supply the Products and Projects. and seek payment from in accordance with the Agreement. **Delivery Point** has the meaning as set out in Article 4.2 of these Terms and Conditions. **Discloser** means the Party, its Affiliate or authorised third party, that discloses Confidential Information to the Recipient. **Force Majeure** has the meaning as set out in Article 20.2 of these Terms and Conditions. **Indirect Tax** means the applicable and prevailing goods and services tax ("**GST**"), value added tax ("**VAT**"), sales tax and/or services tax ("**SST**") levied on any value of Products and Projects deemed to be a taxable supply in the country where such Products and Projects are supplied, the amount of which is to be paid by the Customer when invoiced by TMSS, in accordance with local applicable tax laws and regulations. **Foreground IP** means all Intellectual Property Rights (present or future) created, discovered, generated or have come into existence as a result of, for the purpose of, or in connection with the Products and/or Projects, that either TMSS or its third party supplier develops (regardless of whether based on the Intellectual Property Rights TMSS provides to its third party supplier or otherwise) during the course of the performance of the Agreement.

supplier or otherwise) during the course of the performance of the Agreement. Intellectual Property Rights means patents, utility models, rights to inventions, copyright and neighbouring and related rights, trademarks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, database rights, rights to use, and protect the confidential information (including know-how and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted,

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renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

Law means any statute, regulation, order, rule, subordinate legislation or other document enforceable under any statute, regulation or rule

Order means the purchase order document issued by the Customer to and accepted by TMSS for the purchase of Products and Projects, in accordance with Article 1.6 of these Terms and Conditions. Party means either TMSS or the Customer.

Personal Data means any personal information or personal identifiable information related to an identified or identifiable natural person, as defined in the Applicable Data Privacy Law, which is collected, processed, managed and/or handled by any of the Parties in connection with this Agreement.

Price means the aggregate amount payable by the Customer to TMSS in relation to the Products and Projects, as specified in the Agreement.

Privacy and Data Protection Policy means TMSS 's Privacy and Data Protection Policy available on its website

Product means any hardware, equipment, material, accessory or other commodity, to be sold, provided by TMSS to the

Customer under the Agreement Project means any Product or combination of Products, that needs to be specifically adapted in order to meet the

Specifications, or any set of Products requiring a specific study in order to ensure consistency. **Project Deliverable** means the Products and/or any other deliverable required to be developed or integrated by TMSS pursuant to a particular Project in accordance with agreed Specifications. **Quotation** means the written proposal or quotation that contains, amongst other things, the Price and list of Products and

Projects, and description of the scope of work, offered and to be supplied by TMSS to the Customer. **Recipient** means the Party or its Affiliate that receives Confidential Information from the Discloser.

Site means the agreed location or site where the Products are to be delivered or where the Project is to be implemented as specified in the Agreement.

Specifications means the drawings, technical specifications and/or plans provided by the Customer in the frame of a Project as specified in the Agreement, or as otherwise agreed by the Parties in accordance with Article 21 of the Addendum for the Supply of Projects

Terms and Conditions means these terms and conditions of sale.

TMSS means the company Yageo TMSS UK Ltd, a corporation organized and existing under the laws of United Kingdom and registered under the number 13949401.

Timetable means the document setting out the agreed dates at which the Products and Projects are to be supplied, as specified in the Agreement, or as otherwise agreed in writing between the Parties in accordance with Article 22 of the Addendum for the Supply of Projects.

Variation has the meaning as set out in Article 23.1 of the Addendum for the Supply of Projects.

Warranty Period has the meaning as set out in Article 7.2 of these Terms and Conditions.

QUOTATION AND ORDERING 3. 3.1

- Any Quotation provided by TMSS is subject to the Products and Projects being available at such time when the Customer places an Order.
- Unless indicated otherwise by TMSS in writing, all Prices referred to in any Quotation are based on the quantity of Products or Projects and delivery timetable described in the Quotation, which will only be valid for thirty (30) days from the date of the Quotation. In the event the Customer changes the time required for delivery or the volume or scope of Products and Projects required or places an Order more than thirty (30) days after the Quotation is submitted, TMSS reserves the right to vary its 3.2 Price or to reject the Order.
- Subject to any specific legal provisions that TMSS may be required to comply with, and unless otherwise specified in writing in the Order or Quotation, an Order shall only be considered firm and binding on each of the Parties if it has been expressly confirmed by TMSS in writing. It is further specified that TMSS reserves the right to make acceptance of an Order subject to the Customer first issuing a bank guarantee to TMSS or another guarantee acceptable to TMSS for all or part of the Price 3.3 indicated in the Order.
- Unless otherwise specified by TMSS, the minimum order amount is eight thousand five hundred (8.500) Pounds. TMSS reserves the right to reject any order of less than this amount, without TMSS being held liable. In the event that TMSS accepts an order for less than the aforementioned amount, TMSS reserves the right to invoice the Customer the sum of eight hundred and fifty (850) pounds as management and processing fees. 3.4
- TMSS reserves the right to make any changes to the Products at any time, in particular changes to the layout, shape, color, 3.5 size or materials of the Products represented and described, including their specifications, in its catalogues and brochures.

DELIVERY, STORAGE, RISK AND TITLE

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- **DELIVERY, STORAGE, RISK AND TITLE** TMSS agrees to supply the Products and Projects in accordance with the terms of the Agreement and in consideration of payment of the Price by the Customer. The Customer must always be up to date with its obligations to TMSS, including but not limited to its payment obligations. Should the Customer fail to do so, TMSS reserves the right to suspend all deliveries of Products/Projects, without being held liable in any way. Unless specified otherwise, delivery shall be deemed to have taken place when the Products are made available by TMSS at the named place of TMSS 's choosing (hereinafter the "**Delivery Point**"). TMSS will deliver the Products ready for unloading from the arriving means of transport to the Delivery Point). Risk of any loss or damage to the Products passes to the Customer upon delivery to the Customer at the Delivery Point. Title in the Products does not pass to the Customer until the Customer has made payment in full for the Products and, further, until the Customer has made payment in full of all monies owing by the Customer to TMSS (whether in respect of monies payable under a specific contract or on any other account whatsoever). As a consequence of the foregoing, until the Customer has fulfilled these payment obligations, TMSS retains full ownership of the Products supplied. If the Products are transformed or incorporated into other goods, TMSS shall have a lien on the transformed Products or the goods in which they have been incorporated until TMSS 's receipt of the full payment of the Price. The Customer undertakes to confirm the existence of this retention of title to third parties to whom it may sell the Products in their original condition or incorporated in other goods. 4.4
- 4.5 condition or incorporated in other goods.
- Should Products be returned, under this Article 4, any down payment received by TMSS will vest in TMSS, without prejudice 4.6
- 4.7
- to any damages which TMSS may claim. TMSS's rights contained in this Article 4 will survive expiry or termination of the Agreement however arising. The Prices set out in the Quotation include ordinary packaging in accordance with TMSS 's standard practice. If the Customer wishes to use a different type of packaging from the packaging normally used by TMSS, an extra packaging fee will be charged. TMSS does not take back packaging, in any circumstances whatsoever. If TMSS must store any of Customer's materials and/or equipment and/or the Products under an Agreement, TMSS shall 4.8
- 4.9



be entitled to charge Customer a fee for handling and warehousing such materials and/or equipment and/or the Products, until the Customer takes possession thereof.

ACCEPTANCE 5.

5.1 the Customer will be deemed to have accepted the Products on the date that the Products are delivered to the Customer at the Delivery Point, without prejudice to the warranty provisions hereunder.

DEADLINES & LIQUIDATED DAMAGES 6.

- Delivery times or timetables are provided as an indication, unless binding delivery times or timetables are expressly accepted 6.1
- by TMSS. The delivery time or timetables commences on the latest of the following: (i) unconditional acceptance of the Order by TMSS; 6.2 (ii) receipt by TMSS of certain information to be provided by the Customer, where the commencement of the fulfilment of the Order is conditional upon the provision of that information; and/or (iii) receipt of the down payment, if applicable.
- 6.3 TMSS will be released from any liability for any binding deadlines, by operation of law, if Force Majeure or other events
- affect TMSS, its subcontractors and/or its suppliers and disrupt the organisation or operations of the business such as, for example, lockout, strike, epidemic, pandemic, war, embargo, fire, flooding, machinery accident, rejection of parts during the manufacturing process, interruption or delay in the transportation or procurement of raw materials, power or components, or any other event beyond the reasonable control of TMSS, its subcontractors and/or its suppliers. In the event of a delay in delivery falling under TMSS 's responsibility, where a firm deadline has been accepted and in the absence of provisions to the contrary, TMSS shall only be liable to pay liquidated damages, the calculation of which commences after the end of a one-week grace period and in full discharge, of zero point five percent (0.5%) per full calendar week of the price for the Products delivered late, capped at five percent (5%) of the price for the Products delivered late, in additional damages, and equivalent damages are genuine and reasonable pre-estimates of and adequised adequised and an equivalent damages are genuine and reasonable pre-estimates of and adequised damages. 6.4 all cases. The Parties agree that liquidated damages are genuine and reasonable pre-estimates of and adequate compensation for loss or damage the Customer would suffer for any delay, and as such any liquidated damages payable by TMSS to the Customer for any such delay shall be the sole and exclusive remedy available to the Customer for any such delav.
- The Customer may not set off any liquidated damages owed by TMSS against any amounts owed by the Customer, on any 6.5 basis whatsoever, without TMSS's prior written consent. If the Customer delays, prevents or impedes performance by TMSS, TMSS shall be entitled to an extension of time and to
- 6.6 recover any additional costs incurred due to such delay, prevention or impediment including additional storage costs, demobilization/re-mobilization costs, travel and transportation costs. The Customer acknowledges that the Products or part thereof are produced in, or otherwise sourced from, or will be installed
- 6.7 in areas already affected by, or that may be affected in the future by, the prevailing COVID-19 epidemics/pandemic or any other epidemic/pandemic and that the situation may trigger stoppage, hindrance or delays in TMSS 's (or its subcontractors) capacity to produce or deliver the Products, irrespective of whether such stoppage, hindrance of delays in hiss's (or its subcontractors) imposed by authorities or deliberately implemented by TMSS (or its subcontractors) as preventive or curative measures to avoid harmful contamination exposure of TMSS 's (or its subcontractors') employees. The Customer therefore recognizes that such circumstances shall be considered as a cause for excusable delay not exposing TMSS to contractual sanctions including without limitation, delay penalties, liquidated or other damages or termination for default.

7. WARRANTIES

7.4

- TMSS warrants that the Products manufactured by TMSS under its brands and supplied by TMSS will be free from defects in design, materials and workmanship arising under normal use and in accordance with any instructions issued by TMSS and will operate in accordance with their published specifications for the duration of the Warranty Period. Warranty Period means: For Products proven to be defective, the Warranty Periods are set out in TMSS 's website. If this website does not state the Product's Warranty Period, the default will be the earlier of: (i) eighteen (18) months from the delivery date, as per Article 4; (ii) the date that is twolve (12) months from commercial or operational use of the Products by the Customer 7.1
- 7.2

 - the date that is twelve (12) months from commercial or operational use of the Products by the Customer. (ii)

However, if the date of delivery or use, as referred to above, cannot be ascertained, the Warranty Period will start on the date of the manufacturing of the Product, as marked on the relevant Product, and shall last for twenty-four (24) months.

- 7.3
- If the Customer makes a claim during the Warranty Period it will be handled as follows:
 (a) In the case of Products and Project Deliverables (where relevant), where there is a defect in such Products, TMSS will replace or repair (at its discretion and cost). TMSS will not be responsible for the cost of retrieving, removing, reinstalling, retesting or transporting the Products or Project Deliverables to and from the location where the Products are located;
 - (b) In the case of a Project, if it is not practical to return the defective Product to TMSS in accordance with Article 7.3(a), (b) In the case of a Project, if it is not practical to return the defective Product to TMSS in accordance with Africle 7.3(a), TMSS will bear the cost of correcting the defects, by either attending to the defect at the Site where the Project is located or by remote means, as determined at the sole discretion of TMSS and at a mutually agreed time;
 (c) All warranties for any Product repaired or replaced during the Warranty Period will expire at the same time as the original Warranty Period of such Product that were replaced or resupplied.
 TMSS will not be responsible for any defect in Products arising out of or in connection to:
 (a) Misuse, abuse, neglect, errors or any other act or omission of or by the Customer or third party not contracted by the Customer or third party not contracted by the Customer or the part of the customer or the part of the customer or the part of the part of the part of the customer or the part of t

 - TMSS:
 - Repair or alteration (improper or otherwise) by the Customer or any person other than TMSS; (b)
 - Installation by the Customer or any person not in accordance with TMSS's instructions or in the absence of such (c) instructions, in accordance with generally accepted practices for maintenance of such Products; or
 - (d) Power failure, power surge, lightning, flood, fire, accidental breakage or other events outside of TMSS 's reasonable control;
 - Maintenance, installation or energization not in accordance with TMSS 's instructions or in the absence of such (e) instructions, in accordance with generally accepted practices for maintenance of such Products;
 - (f) Improper environmental conditions where the Products are used or installed; or
 - Improper storage conditions; or
 - (ġ) (h) Storage for more than twelve (12) months, or any other period of time as recommend in the Specifications, prior to being put into operation; or
 - Any consumables; or (i)
 - (j) Following a direction or instruction from the Customer where TMSS has recommended to the Customer against following such a direction or instruction.
- TMSS does not warrant, in any way, that the Product will meet any targets and/or performance determined by the Customer itself unless those targets and/or performance were expressly accepted in writing by TMSS. 7.5



- THESE WARRANTIES, CONDITIONS, EXCLUSIONS ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES, CONDITIONS, REPRESENTATIONS AND GUARANTEES (EXCEPT WARRANTIES OF TITLE), INCLUDING BUT NOT LIMITED, TO IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABLE QUALITY AND FITNESS FOR A PARTICULAR PURPOSE. TMSS MAKES NO WARRANTY THAT THE PRODUCTS WILL MEET CUSTOMER'S REQUIREMENTS OR THAT CUSTOMER'S USE OF THE PRODUCTS WILL BE UNINTERRUPTED OR SECURE. EXCEPT AS MAY BE PROVIDED IN WRITING BY TMSS, TMSS SHALL NOT BE SUBJECT TO ANY OTHER OBLIGATIONS OR LIABILITIES WHATSOEVER THAN AS STATED ABOVE WITH REGARD TO PRODUCTS SOLD BY TMSS TO CUSTOMER, BY USING THE PRODUCTS, CUSTOMER UNDERSTANDS THESE LIMITATIONS AND AGREES THAT CUSTOMER USES THE PRODUCTS AT CUSTOMER'S OWN DISCRETION AND RISK AND THAT CUSTOMER'S OWN DISCRETION AND RISK AND THAT CUSTOMER WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGES TO CUSTOMER'S SYSTEMS OR ASSETS OF 7.6 CUSTOMER WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGES TO CUSTOMER'S SYSTEMS OR ASSETS OR LOSSES THAT RESULT FROM SUCH USE.
- Certain legislation may imply warranties or conditions or impose guarantees or obligations upon TMSS which cannot be excluded, restricted or modified except to a limited extent. Any Agreement and these Terms and Conditions including this Article 7.10 must be read subject to these statutory provisions. If these statutory 7.7 provisions apply, to the extent to which TMSS is entitled to do so, TMSS limits its liability in respect of any claim under the provisions to, at TMSS 's option:
 - The replacement of Products or the supply of equivalent Products;
 - The repair of the Products; or (ii)
 - The payment of the cost of replacing the Products or of acquiring equivalent Products; or (iii)
 - (iv) The payment of the cost of having the Products repaired.
- 7.8 Title to any replaced Product and/or the one or more replaced components of that Product will revert to TMSS and the Products must be returned to TMSS on request.
- 7.9
- The warranty does not cover, in any circumstances whatsoever, any travel expenses, the costs incurred to identify the defective part on site or the disassembly and assembly costs for the Product in its own environment. No repair or replacement of a Productor changes thereto during the Warranty Period may cause the Warranty Period for that respective Product to be extended, with the exception of a defect of a Product corrected less than three (3) months before the expiry of the Warranty Period. In such case, the warranty covering the repaired, changed or replaced Product will be overladed or replaced Product to the date of the date of the province of the province of the province of the province of the product or the product to the product to the product of the date of the date of the province of the prov 7.10 be extended for up to three (3) months, as of the date of the delivery of the repaired, changed or replaced Product to the Customer.
- Customer's Obligations 7.11

The claims for defects shall be subject to the Customer's compliance with its duty and obligation to inspect and to report defects as soon as the defective operation of the Product manifests itself. In order to make a valid claim under this warranty, the Customer must notify the defective operation of the Product mannests itself. In order to make a valid claim under this warranty, appear and provide to TMSS all supporting documents confirming their existence, without undue delay. The Customer shall give TMSS such assistance as TMSS requires to help TMSS identify those defects for TMSS to correct. Equally, the Customer must not carry out the repairs directly or through a third party, without TMSS 's express consent.

PRICE AND PAYMENT

- Unless otherwise quoted by TMSS in its Quotation to the Customer, the Price and prices for Products, are those set out in 8.1 the TMSS 's price list in force on the date when the Order is placed by the Customer.
- TMSS shall be entitled to revise the Price applicable to the Agreement as follows, by one (1) weeks' written notice to the 8.2 Customer in the event of:
 - any fluctuation in the currency exchange rates applicable at the date of the Agreement, if applicable; any increases in the cost of raw materials, transport or labour; (a) (b)
 - any changes in legislation or technical standards. (c)

The new or revised Price shall take effect upon expiration of the one (1) week notice period or, if a later date is specified in such notice, on that date so specified.

- Unless specifically set out in the Agreement, TMSS will invoice Products and Projects in accordance with agreed payment milestones set out in the Agreement that may include down-payment (if applicable). If no payment milestones are set out in 8.3
- milestones set out in the Agreement that may include down-payment (if applicable). If no payment milestones are set out in the Agreement, invoicing will be as per payment milestones set out in the Quotation, and if nothing is stated in the Quotation, invoicing will be on delivery of Products/Projects. Price is expressed in British pound sterling or such other currency as the Parties may agree. If any expense, charge or other amount to be paid to TMSS by Customer under this Agreement were incurred by TMSS in a currency other than the currency agreed under the Agreement, the amount to be paid shall be calculated using the official foreign currency exchange rate published by the Country's central bank on the date of payment. Where the price of Products quoted is stated to be based in whether and even the average of the price of the price of products quoted is stated to be based or payment. 8.4 in whole or in part on a conversion between two currencies, Customer shall indemnify TMSS against any cost and expense,
- 8.5
- in whole or in part on a conversion between two currencies, Customer shall indemnify TMSS against any cost and expense, and loss incurred by TMSS which results from any variation in the rates of foreign currency exchange between the date of the quotation of the Products and the date upon which payment becomes due to TMSS. Unless otherwise stated in the Quotation or agreed by TMSS in writing, Customer must pay the amount shown on any invoice rendered by TMSS, by bank transfer, within thirty (30) days from the date of issue of the invoice. If for any reason the Customer pays late or defaults in its payment obligations, the Customer shall be liable to pay a late payment penalty at the interest rate of one percent (1%) per month, applied to the outstanding amounts, calculated from the date of payment default to the actual date of payment received by TMSS. In addition, TMSS reserves the right to claim additional compensation from the Customer, and the Customer shall be responsible and shall be liable to pay for any debt recovery/collection and any legal cost actually incurred by TMSS. If the Customer fails to pay any instalment on time, TMSS reserves the right to suspend the performance of all its obligations under the Agreement without any liability whatsoever until the Customer has paid all outstanding amounts in full. In the event of non-payment of an overdue invoice or a change in the Customer's financial and/or legal situation that could 8.6
- 8.7
- In the event of non-payment of an overdue invoice or a change in the Customer's financial and/or legal situation that could threaten the collection of its debt, all of TMSS's debts to the Customer will become immediately payable, including those that are not overdue, regardless of the agreed method of payment and without the need for formal notice. Furthermore, TMSS reserves the right in such cases to demand immediate payment before delivery of any new order. Finally, if on the day the Order is placed the Customer's outstanding debt exceeds the credit limit granted to the Customer by TMSS's credit insurance, TMSS reserves the right to reject the order or to demand immediate payment thereof upon 8.8
- 8.9 receipt and without discount.
- 8.10 The above provisions apply, where applicable, without prejudice to any damages that TMSS may be entitled to claim.

TAXES 9.

Unless otherwise stated, all amounts referred to under or in connection with the Agreement are exclusive of any Indirect Tax or withholding tax. In relation to any GST, VAT or SST payable by the Customer for a taxable supply (under applicable law), the Customer shall pay such GST, VAT or SST so invoiced by TMSS in accordance with the Country's applicable tax 9.1



law. 9.2

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In the event any withholding tax imposed by any local tax authority is or becomes applicable, the Customer shall not withhold any such withholding tax until the Customer has consulted with TMSS, and TMSS has agreed in writing with regard to the handling of such withholding tax. If the Customer withholds any amount corresponding to such withholding tax without TMSS's consent and proceeds to only pay the remaining balance of the amount so invoiced, the Customer shall remain liable to pay to TMSS that corresponding amount so withheld as a debt due to TMSS immediately upon written demand.

10. CUSTOMER'S GENERAL OBLIGATIONS

Before the conclusion of the Agreement, the Customer shall provide TMSS with such information and documentation as is required for TMSS's delivery of Products, and/or the performance of Project set out in the Agreement. Accordingly, the Customer shall notify to TMSS any and all special requirements for TMSS's delivery of Products and/or the performance of the Project arising from the Site and keep TMSS informed of any changes to those conditions. TMSS may decline to deliver Products and/or perform the Project set out in the Agreement at any time and at the Customer's own expense and risk, if TMSS considers and concludes that any of the conditions that the Customer needs to or is obligated to act on in order for TMSS to effect the delivery of Products and/or performance of the Project has not been met or satisfied and, in particular but not limited to if the said conditions affect the safety of TMSS's personnel. 10.1 but not limited to, if the said conditions affect the safety of TMSS 's personnel.

11. INTELLECTUAL PROPERTY

- 11.1 11.2
- INTELLECTUAL PROPERTY Each Party will retain all Intellectual Property Rights in their respective Background IP. Subject to TMSS's receipt of payment in full for the Products and Project, TMSS will grant to Customer a royalty-free, non-exclusive, non-transferable, irrevocable and perpetual license to uTMSS's Background IP necessary for Customer to enjoy the benefit of the Products and Project for the purposes of or in connection with Customer's business. The Customer acknowledges that TMSS retains ownership of TMSS's Background IP. TMSS acknowledges that the Customer retains ownership of the Intellectual Property Rights of any Customer Background IP. To enable each Party to perform their obligations under each Agreement and for the Customer to enjoy the benefit of the Products and Projects for the number of or in connection with its business, each Party grants to the other Party a non-exclusive, non-transferable. 11.3
- the purpose of or in connection with its business, each Party grants to the other Party a non-exclusive, non-transferable, royalty-free, irrevocable and perpetual license to use its Intellectual Property Rights for that purpose. All Foreground IP shall be owned by TMSS, and as such, any Foreground IP that TMSS develops during the course of the performance its obligations under the Agreement shall belong to and be owned by TMSS, and as such all such Intellectual Property Rights in the Foreground IP shall be vested in TMSS and at no time nor under any circumstances be transferred to the outcome. 11.4 to the Customer.
- 11.5 In the event that any claim is made against the Customer for infringement of any person's Intellectual Property Rights arising of the Customer's use of Products supplied under the Agreement, TMSS will, at its own expense, conduct any ensuing litigation and all negotiations for a settlement of the claim. TMSS will bear the costs of any payment made in settlement, or as a result of an award in a judgment provided that: (a) The Customer promptly notifies TMSS in writing of any such claim being made or action threatened or brought against
 - the Customer;
 - (b) The Customer grants TMSS the right to assume sole authority to conduct the defense or settlement of such claim or any related negotiations;
 - The Customer provides TMSS with all reasonable information, cooperation and assistance.
 - Notwithstanding any other provision of the Agreement, TMSS will not be liable in any case whatsoever where the claim is based on or is related to:
 - Specifications that the Customer provided to TMSS; (a)
 - Where the Customer has combined Products with non-Products, data or business processes whether with or without (b) TMSS 's knowledge or written consent;
 - Where the Customer has altered or modified the Products without TMSS 's written consent. (c)
- 11.7
- (c) Where the Customer has altered or modified the Products without TMSS's written consent. TMSS is not required to supply the design and/or manufacturing drawings for its Products, in any circumstances whatsoever, even if the Products are delivered with installation drawings. All of those drawings are the exclusive property of TMSS. In caTMSS's Background IP and Foreground IP or any part thereof, is held by any court proceedings to constitute infringement and/or its use is enjoined, TMSS shall, at its own expense and option; replace same with substantially equal but non-infringing Product, or modify it so it becomes non-infringing, provided that no such replacement or modification shall in any way amend or relieve TMSS of its warranties and guarantees set forth in this Agreement. 11.8 In the event TMSS is unable to do either of the foregoing, the allegedly infringing item shall be returned to TMSS and TMSS
 - 's maximum liability shall be to refund to Customer the amount paid for such item, less a reasonable depreciation for use and damage.
- The Parties' agree that this Article 11.9 states the Parties' entire liability and sole remedy with respect to infringement or 11.9 claims thereof related to or in connection to Intellectual Property Rights under this Agreement.

12. CONFIDENTIALITY

- 12.1 Each Party undertakes that it shall not at any time during this Agreement, and for a period of three (3) years after termination or expiry of this Agreement, without prior written consent, disclose to any person any Confidential Information concerning the business, affairs, customers, clients or suppliers of the other Party, except as permitted as follows:
 - Each Party may disclose the other Party's Confidential Information to its employees, officers, representatives or advisors, and those of its Affiliates, on a strict need-to-know basis and for the purposes of carrying out the Party's obligations under this Agreement, to the express exclusion of any possible competitor of TMSS. Each Party shall ensure that its employees, officers, representatives, or advisors to whom it discloses the other Party's Confidential Information comply with this condition: (a) Information comply with this condition;
- (b) As may be required by law, court order or any governmental or regulatory body. No Party shall use any other Party's Confidential Information for any other purpose than to fulfil its obligation under this Agreement. None of the Parties may, in the absence of the prior written agreement of the other Party make use of all or part 12.2 of the Confidential Information disclosed by the other Party in accordance with the terms hereof, to manufacture and market (directly or indirectly) any products or to assist a third party to manufacture and market any products (unless this is the purpose of the Agreement)
- 12.3 Each Party reserves all rights in its Confidential Information. No rights or obligations in respect of a Party's Confidential Information other than those expressly stated in this Agreement are granted to the other Party; or to be implied from this Agreement
- 12.4 Except as expressly stated in the Agreement, no Party makes any express or implied warranty or representation concerning its Confidential Information.
- 12.5 Other than as expressly permitted under this Agreement, on termination or expiry of this Agreement for whatever reason, each Party shall cease to use any Confidential Information of the other Party save that either Party will be permitted to retain



one copy for the purposes of and for so long as required by any law or by judicial or administrative process or its legitimate internal compliance issues.

LIMITATION OF LIABILITY 13.

- 13.1 The Agreement and these Terms and Conditions set out TMSS 's entire liability and are in lieu of all other warranties whether
- statutory, express or implied, including but not limited to implied warranties of merchantability and fitness for purpose. Notwithstanding any other term of the Quotation or Agreement, whether express or implied, TMSS's total liability under the Agreement arising out of or in connection with the Agreement, Quotation or these Terms and Conditions, whether in contract, tort (including negligence of any kind), strict liability, indemnity or otherwise arising out of TMSS's performance or non-performance of the Agreement, will not exceed in the aggregate the Price, exclusive of tax, actually paid to TMSS pursuant to the Agreement giving rise to such liability. This limitation shall continue to apply notwithstanding any fundamental breach, treach of a fundamental term recrision, reputiention for any reason or frustration, whether uninterach, 13.2 breach of a fundamental term, rescission, repudiation or termination for any reason or frustration, whether unintentional or by operation of law.
- Notwithstanding any other term of the Agreement, Quotation or these Terms and Conditions, whether express or implied, to the maximum extent permitted by law, TMSS, its Affiliates, or their officers, directors, employees or their subcontractors, shall not have any liability to the Customer (whether for breach of contract, tort (including but not limited to negligence or 13.3 shall not have any liability to the Customer (whether for breach of contract, for (including but not illified to hegilgence of breach of statutory duty), misrepresentation, restitution or otherwise) including pursuant to any indemnities and/or conditions for any (a) loss of profits; (b) loss of bargain; (c) loss of contract opportunity or expectation; (d) loss of use; (e) loss of revenue; (f) loss of anticipated savings; (g) loss of tender and/or bid costs; (h) loss of re-tender and/or re-bid costs; (i) loss of or corruption of data or information; (j) loss of sales; (k) losses arising out of increased operating costs; (l) loss resulting from third party claims; (m) loss of reputation; (n) depletion of goodwill or similar losses; or (o) pure economic loss (in each case whether direct or indirect) or for any special, indirect, or consequential loss costs, damages, charges or expenses whatsoever and howsoever arising

14. SUSPENSION AND TERMINATION

- If the Customer fails to pay any sum or perform any of its obligations due under the Agreement by the agreed due date, 14.1 TMSS may by written notice, in addition to any other rights it may have, suspend and/or postpone supplying the Products and Projects without any liability whatsoever to the Customer for any, but not limited to, delay or damages incurred, until all overdue amounts are paid. The Customer will be liable to TMSS for all costs and expenses, including but not limited to reasonable legal fees, handling, storage, insurance and labour costs, financial costs and the bank fees relating to the collection of overdue amounts and/or borne by TMSS and its contractors and, all costs generated by the extended delivery time. If the performance of the Agreement is suspended for more than ninety (90) days for any reason whatsoever, TMSS will be entitled to terminate the Agreement and receive all costs referred to above, without prejudice to any potential claim. A Party may terminate the Agreement by providing immediate written notice to the other Party if any of the following events
- 14.2 or circumstances occurs:

14.3

- The other Party goes into liquidation, has a receiver or receiver and manager appointed to it or any part of its assets, (a) enters into a scheme of arrangement with creditors or suffers any other form of external administration (or the equivalent under the laws of another jurisdiction); or
- A Party fails to remedy any breach of an essential obligation under the Agreement within thirty (30) days after receipt (b) of written notice from the other Party of details of the breach.
- pay TMSS all monies due (including an allowance for profit) under the Agreement which may include but shall not be limited to:
 - Payment for the Products provided to the date of the suspension or termination; (a)
 - Products, equipment or materials wholly or partially procured by TMSS for the performance of the Agreement; (b)
 - Costs of demobilization from Site. (c)

For the avoidance of doubt, in the event of termination pursuant to this clause 14.2, for Products specifically manufactured and/or customised by TMSS in accordance with the Customer's Specifications or requirements and for which TMSS would not be in a position to resell them easily to any other third party on the open market, the Customer shall be obliged to pay TMSS the full Price of such Products, whether the latter are in the production phase or completed but not delivered.

15. DISPUTE RESOLUTION

- 15.1 The Parties shall attempt to resolve in good faith any disputes, disagreements or claims arising directly or indirectly from the interpretation, validity, performance or termination of the Agreement within thirty (30) days from the date of written notice sent by either Party to the other Party.
- If the Parties cannot resolve the dispute themselves within thirty (30) days of the initial notice of the dispute given by either 15.2 Party, each Party irrevocably and unconditionally submits to the exclusive jurisdiction of the court within whose jurisdiction TMSS's registered office is located and its appellate courts and waives any right to object to proceedings being brought in those courts for any reason, notwithstanding third-party notices or impleaders, multiple defendants and interim/summary proceedings

16. GOVERNING LAW

The Agreement shall be governed by and construed in accordance with the laws of the Country, to the exclusion of its conflict in law provision and the 1980 Vienna Convention on the International Sale of Goods. 16.1

17. COMPLIANCE WITH PRIVACY LAWS

- Each Party agrees to comply with its obligations under the Applicable Data Privacy Law in respect of Personal Data obtained 17.1 by or disclosed to it pursuant to this Agreement.
- 17.2 Each Party must only collect, use and disclose Personal Data for the purpose of fulfilling its obligations under this Agreement unless otherwise permitted under this Agreement. A Party must notify the other Party as soon as possible when it becomes aware of:
 - (a) A complaint alleging an interference with privacy;
 - Any breach, or possible breach of this Article 17; or (b)

(c) Any breach, of possible breach of this Africle 17, of (c) In relation to any Personal Data collected and/or handled by any of the Parties in connection with this Agreement. Client acknowledges that TMSS belongs to a global group of companies with legal entities, business processes, management structures and technical systems that cross borders. as such, personal data may be collected and stored on servers located in other countries including the United States and in addition TMSS may share information about Client within the organization and may need to disclose such personal data to other member entities of the group to which it belongs, in other countries in which that group of companies does business for the purposes or uses outlined in TMSS group's privacy and data protection policy.



18. ANTI-BRIBERY - CORRUPTION AND ETHICS

- 18.1 The Customer acknowledges that TMSS is committed to eliminating all risk of bribery and corruption and influence peddling in its business activities. The Customer shall comply and take steps to ensure that its employees and representatives comply with Anti-Corruption Law of which the Customer acknowledges that it has full and complete knowledge. The Customer must immediately notify TMSS of any suspected, or known, breaches of Anti-Corruption Law. 18.2
 - The Customer undertakes that none of the Customer's employees, beneficial owners, shareholders, or any other person who is involved in or will benefit from the performance of the Agreement or has an interest in the Customer is:
 - A civil servant, public or governmental official; (a)
 - (b) An official or employee of TMSS or one of its Affiliates; or
 - has been convicted of, or otherwise been subjected to any administrative sanction or penalty for, any offence involving (c) fraud, bribery, corruption, influence peddling, money laundering, or any other criminal offence involving dishonesty as an element. Customer will immediately notify TMSS if any such individuals are the subject of any investigation into
- any such offences. The Customer undertakes that all information provided to TMSS by the Customer relating to its ownership, activities, 18.3
- experience, compliance with laws and regulations is accurate, comprehensive, and not misleading. In caTMSS is subject to an investigation pursued by public authorities in relation with this agreement, the Customer shall cooperate with TMSS to the best of its capacity and provide to TMSS all information that is reasonably requested for the 18.4
- purpose of assessing TMSS 's own potential liability under the applicable laws and regulations. Should the Customer, its employees or any of its partners, including their employees, shall have any concern about ethics, compliance or TMSS 's Code of Conduct and related policies, at TMSS, it may raise alert through their point of contact or in accordance with the procedure described on the TMSS website. 18.5

EXPORT CONTROL COMPLIANCE 19.

- Neither Party shall comply with any foreign boycott laws or requirements, which are in violation of any law, rule, or regulation 19.1 of Country.
- Products and/or Projects provided by TMSS under this Agreement contain or may contain components and/or technologies from the United States of America ("US"), the European Union ("EU") and/or other nations. Customer acknowledges and agrees that the supply, assignment and/or usage of the Products, information, other deliverables and/or the embedded technologies (hereinafter referred to as "**Deliverables**") under this Agreement shall fully comply with related applicable US, EU and other national and international export control laws and/or regulations. Unless applicable export license/s has been obtained from the relevant authority and TMSS has approved, the Deliverables shall not (i) be exported and/or re-exported to any destination and party (may include but not limited to an individual, group and/or legal entity) restricted by the applicable export control laws and/or regulations; or (ii) be used for those purposes and fields restricted by the applicable export control laws and/or regulations. 19.2
- 19.3 fields restricted by the applicable export control laws and/or regulations. Customer also agrees that the Deliverables will not be used either directly or indirectly in any rocket systems or unmanned air vehicles; nor be used in any nuclear weapons delivery systems; and will not be used in any design, development, production or use for any weapons which may include but not limited to chemical, biological or nuclear weapons.
- If any necessary or advisable licenses, authorizations or approvals are not obtained, whether arising from inaction by any 19.4 relevant government authority or otherwise, or if any such licenses, authorizations or approvals are denied or revoked, or if the applicable export control laws and/or regulations would prohibit TMSS from fulfilling any of its obligations under the Agreement, or would in TMSS's judgment otherwise expoTMSS to a risk of liability under the applicable export control laws and/or regulations if it fulfilled of its obligations under the Agreement, TMSS shall be excused from all obligations under the Agreement.
- 19.5 Each Party shall execute and deliver to the other any documents as may be required to effect or evidence compliance of the export control provisions set out in this Article 19.

MISCELLANEOUS 20.

20.1 Independent Parties

Nothing contained or implied in the Agreement will create nor constitute the creation or establishment of a relationship of partnership, joint venture or agency between the Parties, and neither Party has any authority nor right to bind the other Party to any obligations.

- 20.2 Force Majeure
 - Except for the Customer's payment obligations, a Party will not be liable to the other if performance of its obligations (a) to the other Party is delayed, impeded or prevented by any act or event beyond the reasonable control of a Party, whether foreseen or not, which delays, interrupts or prevents such Party from performing its obligations under the Agreement or events occurring in or affecting TMSS s premises or business or those of its contractors and/or suppliers, which may disrupt the organisation or business activity of the Party ("Force Majeure").
 - Force Majeure shall include without limitation, act of God, lock-outs, strikes, illness, epidemic, pandemic, war, insurrection, riot, civil commotion, act or threat of terrorism, embargos, lightning, earthquake, fire, flood, storm or extreme weather condition, theft, malicious damage, lockout, industrial dispute (whether affecting the workforce of a (b) Party and/or any other person) breakdown or failure of plant or machinery or machinery accident, rejection of parts during the manufacturing process, interruption or delay in the transportation or procurement of raw materials, power or components, or any other event outside the control of TMSS, its contractors and/or its suppliers or act of any
 - government or governmental agency including laws regulation or ordinance and proclamation. All such Force Majeure conditions preventing performance shall entitle TMSS to an extension of the date of delivery of the Products and/or Projects by a period of time equal to the period of delay incurred as a result of the Force Majeure (c) or to any other period as the Parties may agree in writing. If TMSS is delayed in the supply of Products and Projects due to Force Majeure which continues for more than two
 - (d) (2) months, either Party may terminate the Agreement by written notice to the other Party. Assignment/Novation
- 20.3 Each Party undertakes not to assign, transfer to third parties or otherwise dispose of in any way whatsoever of the rights and obligations arising from the Agreement, without the prior written approval of the other Party (such approval not to be unreasonably withheld or delayed)

Notwithstanding the foregoing, TMSS nevertheless has the right to assign or transfer all or part of the Agreement to one of its Affiliates.

20.4 Severability

If any provision of the Agreement, or the application thereof to any person, place or circumstance, will be held by a court or tribunal of competent jurisdiction to be invalid, unenforceable, or void, the remainder of the Agreement and such provisions as applied to other persons, places or circumstances will remain in full force and effect.

20.5 Entire Agreement



This Agreement (including the Terms and Conditions, the Quotation and the Orders) constitutes the entire agreement and mutual undertaking between the Parties. The Agreement cancels and replaces any other agreement, proposal, offer, guarantee or liability, whether written or oral, previously agreed between the Parties within the scope of the Agreement, with the exception of those specifically mentioned in this Agreement. Any alteration or modification to this Agreement will only become effective once an amendment has been signed by the representatives of both Parties.

20.6 No Third Party Rights

The Quotation or Agreement only generate rights and obligations between the Customer and TMSS to the exclusion of any other third party, including Affiliated Companies.

- Cumulative Remedies 20.7
- TMSS 's rights and remedies set out in these Terms and Conditions are in addition to and not exclusive of any rights and remedies provided by law.
- 20.8 Press Release

Neither Party shall issue any press release concerning TMSS 's work without the other Party's consent. Notwithstanding the foregoing, TMSS may identify Customer as a client of TMSS, use Customer's name and logo and release and announcement regarding the award of the Agreement. TMSS may generally describe the nature of the supplies in TMSS promotional materials, presentations, case studies, qualification statements and proposals to current and prospective clients. Waiver

20.9 A delay in exercising or failure to exercise a right or remedy under or in connection with the Agreement will not constitute a waiver of, or prevent or restrict future exercise of, that or any other right or remedy, nor will the single or partial, exercise of a right or remedy prevent or restrict the further exercise of that or any other right or remedy. A waiver of any right, remedy, breach or default will only be valid if it is in writing and signed by the Party giving it and only in the circumstances and for the purpose for which it was given and will not constitute a waiver of any other right, remedy, breach or default. 20.10 Language

The English version of this Agreement takes precedence over any other version translated into another language.

ADDENDUM FOR THE SUPPLY OF PROJECTS

In relation to Projects, the Terms and Conditions set out above are amended or supplemented as follows:

AGREEMENT ON SPECIFICATIONS AND PROVISION OF INFORMATION

- If the Project involves preparing and reaching mutual agreement of Specifications with the Customer, TMSS will work together with the Customer to prepare the necessary Specifications in accordance with the Timetable, or if there is no Timetable, within thirty (30) days of the Agreement's entry into force or such other time as is agreed between the Parties. 21.1 The Customer will review and either provide amendments or approve the Specifications within five (5) working days of receipt of the Specifications. In the absence of any written comments within five (5) working days, the Customer will be deemed to have approved the Specifications. Any changes to the approved Specifications will be considered a Variation in accordance with Article 23.
- 21.2 It is the Customer's responsibility to provide TMSS with any and all data required to determine the features of the Project, in particular, but not limited to, the functionalities required for the Project, installation and environmental conditions.
- The Customer agrees to respond to any requests for further information or instructions from TMSS within five (5) working 21.3 days after the receipt of such requests for further information or instructions by the Customer. If the Customer does not respond within that period (or such other period identified by TMSS), TMSS will have the right to claim an extension of time relating to the Customer's failure to provide TMSS with the necessary information.

DELAY AND EXTENSION OF TIME 22.

- 22.1 Unless there is a Timetable specified in an Agreement, TMSS will, if so requested by the Customer, submit a Timetable to
- Any Timetable submitted by TMSS pursuant to Article 22.1 as requiring the Customer's approval will be approved or commented on in writing by the Customer within five (5) working days after the receipt of such Timetable by the Customer. If the Customer does not respond within that period (or such other period agreed with TMSS, it will be deemed to have 22.2 approved the Timetable.
- TMSS will, at all times, take all reasonable steps to ensure that the Project Deliverables are supplied in accordance with the Timetable. If the supply of the Project Deliverables will be delayed by an act or omission of the Customer or by an event 22.3 beyond TMSS 's reasonable control, and the delay was not contributed to by TMSS, TMSS will promptly submit a claim to the Customer for an extension of time to the Timetable setting out the details of the cause of the delay, the activities affected and the extension of time needed. The Customer will, acting reasonably, consider TMSS 's claim and grant the extension of time requested or such other mutually acceptable period of time as an extension to the Timetable (which shall not be
- Any changes to the approved Timetable including those pursuant to Article 22.3 will be considered a Variation in accordance with Article 23. 22.4

23. VARIATIONS

- If the Customer wishes to alter, amend, omit, add or otherwise vary an Agreement or Timetable including suspend the delivery, it will issue TMSS with a written Variation request ("Variation"). TMSS will review the Variation request and provide a quote to the Customer setting out the cost of the Variation and the impact on the Timetable. 23.1
- 23.2
- As soon as practicable after receipt of the quote from TMSS, the Customer will either accept the quote by signing and returning it to TMSS or reject the quote in writing. If the Customer and TMSS are unable to agree upon the amount of the difference in cost or impact on the Timetable the provisions of Article 23.3 shall apply. If the Parties can agree upon the Variation request in accordance with TMSS 's standard schedule of rates. Unless TMSS reaches agreement with the Customer under Article 23.2 or it receives a direction under this Article 23.3, TMSS will not be required and is not obligated to proceed with the Variation request. 23.3

24. TESTING AND ACCEPTANCE 24.1

- For all Project Deliverables, the following provisions will apply:
 - TMSS will notify the Customer in writing when the Project Deliverables are ready to be submitted for Acceptance Tests and within ten (10) days after receiving such notice, the Customer, or TMSS if applicable, will conduct Acceptance Tests on the Project Deliverables and advise the other in writing of whether the Project Deliverables have passed the (a) Acceptance Tests or the Project Deliverables have failed the Acceptance Tests.
 - If the Project Deliverables fail to pass the Acceptance Tests, the Customer must notify TMSS in writing setting out details of the known defects in the Project and permit TMSS, within a reasonable period of time taking into account (b)



the nature of the defects and the likely time it will take to remedy the defects, which period shall not be less than ten (10) working days, to correct the defects and resubmit the Project to the Customer to conduct Acceptance Tests again.

- If the Customer's representative is unable to attend Acceptance Tests at TMSS 's site notwithstanding reasonable (c) notice, the Customer will be deemed to have waived its right to attend and the conclusions of the Acceptance Tests will be deemed to have been produced by both Parties and to be enforceable against the Customer.
- (d)
- The Project Deliverables will be deemed accepted upon the occurrence of the earlier of: (i) the date that the Customer gives written notice to TMSS that the Project Deliverables have passed the Acceptance Tests; or
 - (ii) the date that is fourteen (14) days after completion of the Acceptance Tests, provided that during the fourteen (14) day period after completion of the Acceptance Tests the Customer did not notify TMSS in writing of any (ii) defects in the Project Deliverables; or
 - (iii) (iii) the date the Customer makes commercial or operational use of the Project Deliverables other than for the purposes of conducting the Acceptance Tests.

25. CONTRACTUAL WARRANTY FOR PROJECTS

Provided a separate Project Deliverable warranty is indicated in the Agreement, then all Project Deliverables provided pursuant to the Addendum for the Supply of Project shall perform in accordance with the Specification agreed with the Customer for the Warranty Period defined in the Agreement.

For the avoidance of doubt where there is no reference to an additional warranty period for Project Deliverables in the Agreement then no specific Project Deliverable warranty shall apply, and the terms of Article 7 herein shall be applicable to the Project Deliverable.

END OF THE DOCUMENT

25.1